

ROLE DESCRIPTION

Job Title:	Service Centre Technician
Permanent/Full Time:	Full time
Reports to:	Recon & Quality Control Team Leader
Job Purpose:	Quality Control of new and existing Wattbikes and reconditioning of used Wattbikes. The successful candidate will be responsible for providing a consistently high standard of work. The role will be based in a fast paced Service Centre.
Accountabilities/Responsibilities:	Recon & QC Department <ul style="list-style-type: none">• Quality control of new & existing Wattbikes following a strict Quality Control protocol.• Reconditioning used Wattbikes - this can include a full breakdown and rebuild of a Wattbike.• Interface internally with the wider operations team including our Product Team, Customer Services both via email and instant messenger.• General Service Centre duties including;<ul style="list-style-type: none">◦ Cleaning (bikes, work stations, working areas)◦ Preparing pallets for delivery etc
Skills, knowledge and Experience:	<ul style="list-style-type: none">• Experience in a similar role essential (i.e. mechanical work)• Self-motivation• Ability to organise own work flows• Teamwork & collaboration• Mechanical problem solving• Excellent verbal and written communication skills• Good IT skills• Full UK driving licence

